

SB/OEM/08-001

30 July 2026

SUBJECT: NON-GENUINE MANUFACTURED PARTS BEING USED WITH OEM PRODUCTS**A. PRODUCTS AFFECTED**

All HydraStep and Hydratect electronic gauging system models within the United Kingdom & EU, refer to **Annexe A & B** for graphical representation of the components and system.

B. REASONS FOR BULLETIN

To advise operators and all service technicians that the use of Non-OEM Manufactured parts, specifically Electrodes, within a HydraStep or Hydratect system will invalidate the PED and SIL Certification of that system.

C. CATEGORY

Procurement Planning, Maintenance Practices, Field Level.

D. DESCRIPTION

Delta Mobrey UKCA, CE, PED and SIL2 certification is only applicable to a complete OEM system that has been fully tested with an OEM controller. This includes cables, water column and electrodes assembled as a system. The certification IES/CAT0000530347-B1, PED2014/68/EU and SIL-IEC 61508 will be void, in the event of a non-OEM component, being introduced to the electronic gauging system.

The use of non-OEM components can have an adverse effect on the lifecycle of the other components and can cause faults, trips and give erroneous readings when in operation.

E. IMPLEMENTATION

Operators and service technicians should ensure that OEM manufactured components and electrodes are fitted and used with the OEM product to ensure compliance with and to the applicable certification of the complete system. Non-OEM electrodes should be replaced at the next service interval or as soon as practicable to restore the CE, PED and SIL Certification which is given to the complete system.

F. PLANNING INFORMATION

For further information please contact your local Customer Support centre at Delta Mobrey Ltd.

© Delta Mobrey Ltd 2026

CONFIDENTIAL

This bulletin is the exclusive property of Delta Mobrey Ltd and is disclosed in confidence to Delta Mobrey Ltd customers solely for their use in connection with the operation and maintenance of their Delta Mobrey Ltd products. Its contents shall not be used for other purposes or copied or disclosed without written authorisation of Delta Mobrey Ltd. The information set out in this bulletin is offered by Delta Mobrey Ltd as part of its ongoing product support services for you as one of its customers. However, the final decision for operating your plant in a safe and responsible manner rests entirely with you. This involves many factors outside our knowledge and control, and therefore Delta Mobrey Ltd is unable to accept (and hereby disclaims) any liability (whether based on breach of contract, warranty or statutory duty, negligence or otherwise) for damage or loss of any kind which may be incurred as a result of applying this information.

SERVICE BULLETIN

ADVISORY

Global Customer Support Contact Details for Delta Mobrey

OUR CUSTOMER SUPPORT CENTRES

DELTA MOBREY USA & CANADA

Tel: +1 281 758 9038

Email: dmusa@delta-mobrey.com

DELTA MOBREY NEA

Tel: +86 (0)10 5976 7200

Email: china@delta-mobrey.com

DELTA MOBREY EUROPE

Tel: +39 02 97274096

Email: europesales@delta-mobrey.com

DELTA MOBREY SOUTH AMERICAS

Tel: +44 (0) 1252 729 140

Email: americasales@delta-mobrey.com

DELTA MOBREY MIDDLE EAST & AFRICA

Tel: +968 7962 1608 / 7880 9083

Email: mideastsales@delta-mobrey.com

DELTA MOBREY SOUTH EAST ASIA

Tel: +603-4144 2673 / 2674

Email: malaysiasales@delta-mobrey.com

Alternatively, you can contact the Customer Service Department by email: service@delta-mobrey.com

All correspondence to: **Delta Mobrey Ltd,
Hudson House,
Albany Park,
Camberley, Surrey
GU16 7PL
United Kingdom**

For access to our technical data sheets (TDS) installation and operator's manual (IOM) please visit our website and you will find all associated documentation, for our products under the documents tab on the product web page.

www.delta-mobrey.com

© Delta Mobrey Ltd 2026

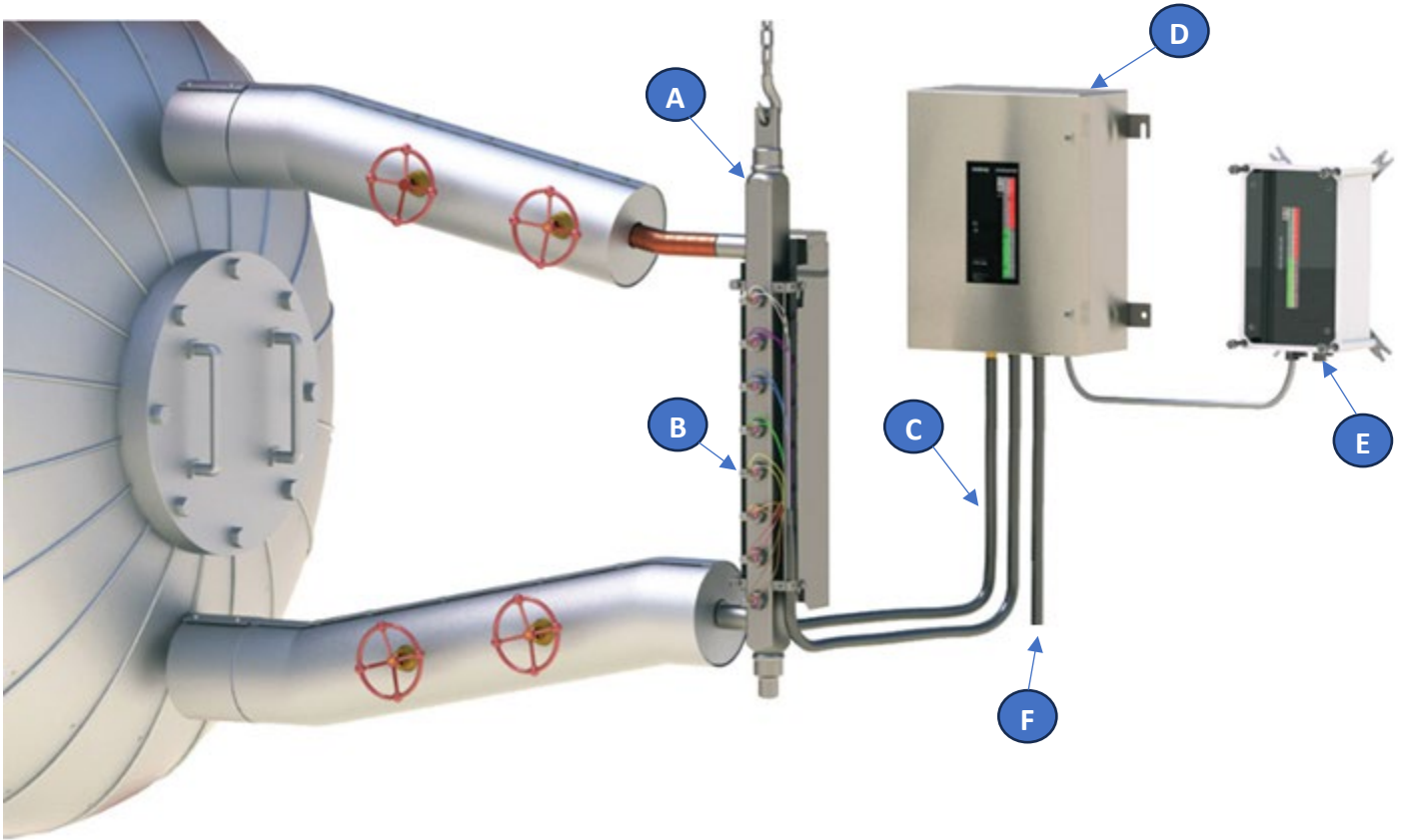
CONFIDENTIAL

This bulletin is the exclusive property of Delta Mobrey Ltd and is disclosed in confidence to Delta Mobrey Ltd customers solely for their use in connection with the operation and maintenance of their Delta Mobrey Ltd products. Its contents shall not be used for other purposes or copied or disclosed without written authorisation of Delta Mobrey Ltd. The information set out in this bulletin is offered by Delta Mobrey Ltd as part of its ongoing product support services for you as one of its customers. However, the final decision for operating your plant in a safe and responsible manner rests entirely with you. This involves many factors outside our knowledge and control, and therefore Delta Mobrey Ltd is unable to accept (and hereby disclaims) any liability (whether based on breach of contract, warranty or statutory duty, negligence or otherwise) for damage or loss of any kind which may be incurred as a result of applying this information.

SERVICE BULLETIN ADVISORY

ANNEXE A

The below graphical illustration identifies the key components for the HydraStep system:



Item	Description	Item	Description
A	Water Column (pressure vessel)	B	Electrode Set (LP has a unique gasket)
C	Electrode control & signal cable (s)	D	HydraStep Control Unit and Cabinet
E	Optional Remote Display Unit	F	Optional 4-20mA / Analogue output Card and Cable

© Delta Mobrey Ltd 2026

CONFIDENTIAL

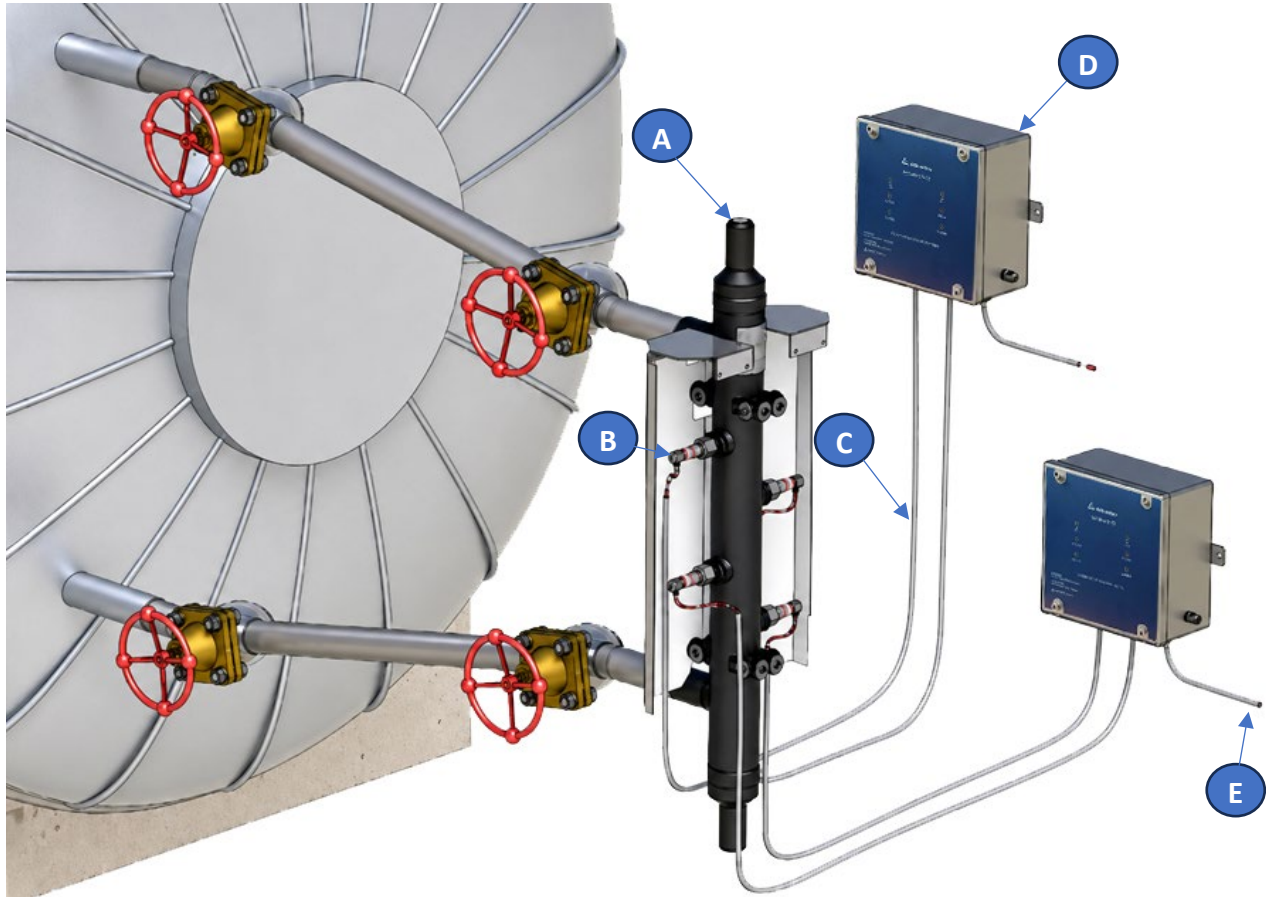
This bulletin is the exclusive property of Delta Mobrey Ltd and is disclosed in confidence to Delta Mobrey Ltd customers solely for their use in connection with the operation and maintenance of their Delta Mobrey Ltd products. Its contents shall not be used for other purposes or copied or disclosed without written authorisation of Delta Mobrey Ltd. The information set out in this bulletin is offered by Delta Mobrey Ltd as part of its ongoing product support services for you as one of its customers. However, the final decision for operating your plant in a safe and responsible manner rests entirely with you. This involves many factors outside our knowledge and control, and therefore Delta Mobrey Ltd is unable to accept (and hereby disclaims) any liability (whether based on breach of contract, warranty or statutory duty, negligence or otherwise) for damage or loss of any kind which may be incurred as a result of applying this information.

SERVICE BULLETIN

ADVISORY

ANNEXE B

The below graphical illustration identifies the key components for the Hydratect system:



Item	Description	Item	Description
A	Water Column (pressure vessel)	B	Electrode & Insert.
C	Electrode control & signal cable (s)	D	Hydratect Control Unit
E	Optional 4-20mA / Analogue output Card and Cable		

© Delta Mobrey Ltd 2026

CONFIDENTIAL

This bulletin is the exclusive property of Delta Mobrey Ltd and is disclosed in confidence to Delta Mobrey Ltd customers solely for their use in connection with the operation and maintenance of their Delta Mobrey Ltd products. Its contents shall not be used for other purposes or copied or disclosed without written authorisation of Delta Mobrey Ltd. The information set out in this bulletin is offered by Delta Mobrey Ltd as part of its ongoing product support services for you as one of its customers. However, the final decision for operating your plant in a safe and responsible manner rests entirely with you. This involves many factors outside our knowledge and control, and therefore Delta Mobrey Ltd is unable to accept (and hereby disclaims) any liability (whether based on breach of contract, warranty or statutory duty, negligence or otherwise) for damage or loss of any kind which may be incurred as a result of applying this information.

SERVICE BULLETIN

ADVISORY