

# Delta Mobrey Ltd Quality Policy

We are committed to developing Delta Mobrey into a highly profitable world-class global supplier with a comprehensive range of premium quality instruments, documentation and services for industry in the best interests of our customers, shareholders, employees and suppliers. In achieving this we will strive to:

- Drive quality from the Senior Management down by regularly reviewing the suitability, adequacy and effectiveness of the Quality Management System, Quality Policy and Quality Objectives in management meetings.
- Ensure that all of our production and service provision processes conform to the requirements of BS EN ISO 9001:2015.
- Maintain our own documented standards for quality, health and safety, working conditions and protection of the environment.
- Create a working culture which actively promotes customer focus, health and safety, risk based thinking and continuous improvement through regular communication between staff and management and internal auditing.
- Provide all employees with the training, equipment and personal development needed to perform their duties, enhance their careers and thrive in their working environment.
- Make it easy for our customers to do business with us through a global network of skilled sales staff and representatives.
- Provide long term sustainable support for our customer's needs, through a trained, competent, adequately equipped and motivated workforce.
- Provide leadership through the Management Team and promote openness, teamwork and ownership.
- Ensure compliance with the requirements of (a) relevant European Directives and National Regulations e.g. ISO/IEC 80079-34, LVD, EMC, PED/PER; (b) International standards where they are applied e.g. IEC/ISO.

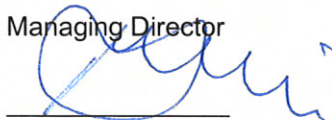
## Objectives:

Satisfy our customers' profitably by continuously monitoring, measuring and where necessary changing our processes to remove waste, errors and improve efficiency, to achieve:-

- Reduction of product defects found in manufacturing
- Reduction in warranty returns
- Reduction of customer concerns and a high level of customer satisfaction
- Key vendors with high performance grade at the right price
- On time delivery throughout the process.

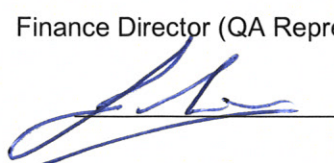
Ray Harrison

Managing Director



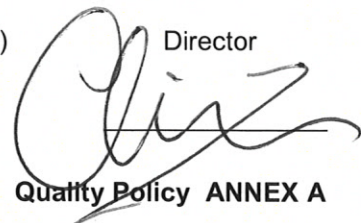
Jeff Clarke

Finance Director (QA Representative)



Chris Webbhorn

Director



Quality Policy ANNEX A

Signed May 2019

*This policy is to be communicated to staff via the noticeboard and to any interested parties via the Delta Mobrey website.*

Your Trusted Partner in Process Instrumentation